

ALLEGAN COUNTY COMMUNITY MENTAL HEALTH  
3285 - 122nd Avenue  
P.O. Box 130  
Allegan, MI 49010



# SERVICES OVERVIEW

Web site: [www.accmhs.org](http://www.accmhs.org)



**Allegan County Community Mental Health Services (ACCMHS)** has mental health care for people who live in Allegan County. We have many different services and supports. We have services for people with mental illness, people with a developmental disability, children with emotional disturbance, and their families. ACCMHS gives services to people regardless of race, color, age, gender, national origin, religious and political beliefs, disability, or income.

Psychologists, psychiatrists, social workers, counselors, nurses, job developers, and support staff all work at or for ACCMHS. They work with a twelve-person board made up of public leaders, people served by ACCMHS and their families, and other people who live in Allegan County.

At ACCMHS, we always want to get better at serving people. We want to know what you think of our services. We ask for and use ideas for making our services better.

## ACCESS CENTER

Call our Access Center to find out if you qualify for any ACCMHS services. The phone number is **269-673-0202** or toll free **888-354-0596**. The Access Center can also describe our services to you.

**For 24-hour crisis service call:  
269-673-0202 or  
1-888-354-0596  
TTY/TDD #269-686-5313**

To apply for services call Access & Emergency Services at:  
**269-673-0202 or  
1-888-354-0596**  
Monday 8:00 a.m.-5:00 p.m.  
Tuesday 8:00 a.m.-7:00 p.m.  
Wednesday 8:00 a.m.-5:00 p.m.  
Thursday 8:00 a.m. - 5:00 p.m.  
Friday 8:00 a.m. - 5:00 p.m.

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A United Way Agency



ACCMHS has been a CARF accredited organization since 1978.

*The programs and services of Allegan County Community Mental Health are supported and funded in part by the Michigan Department of Community Health, Allegan County Board of Commissioners, and are administered by the Allegan County Community Mental Health Board.*

*Recipients of substance abuse services have rights protected by state and federal law and promulgated rules.*

*ACCMH is in affiliation with Lakeshore Regional Entity: CMH Services of Muskegon County, Network180, CMH of Ottawa County, West Michigan CMH System.*

## Person-Centered Planning

The staff of ACCMHS is committed to Person Centered Planning (PCP). We will use PCP when making a treatment or support plan with you. PCP is your right under the Michigan Mental Health Code.

### The guiding principles of PCP are:

- \* Each person has strengths and the ability to make choices.
- \* Each person's culture shall be recognized and valued.
- \* All services will promote the most independence, community networks, and quality of life.
- \* Each person's involvement is required to develop services that best meet his or her needs.
- \* Each person's planning team will assist the person in accessing services that are medically necessary.

### ACCESS CENTER SERVICES

- \* Assessment for all ACCMHS services.
- \* 24 hour mental health crisis services.
- \* Psychiatric hospital assessments.
- \* Information on community services and referral to those services.
- \* Medicaid, Medicare, and other insurance plans may be accepted.
- \* A sliding scale fee may be available.

## For People Seeking Mental Health Services, individuals may receive:

### Children Services

- \* Clinic based therapy.
- \* Case management services.
- \* Home based services.
- \* Psychiatric Services.
- \* Wraparound.
- \* Services so caregivers can get a break (respite).
- \* Help managing Social Security and other benefits.

### Adult Services

- \* Clinic based therapy.
- \* Case management services.
- \* Mental illness
- \* Recovery groups for mental illness.
- \* Support to live independently.
- \* Older adult services.
- \* Psychiatric services.
- \* Assertive Community Treatment (ACT).
- \* Help finding and keeping a job.
- \* Help managing Social Security and other benefits.
- \* Guardianship options.



## For People Seeking Services for People With a Developmental Disability, individuals may receive:

- \* Support and service coordinating for adults and children.
- \* Self advocacy training and support.
- \* Making a Service Budget.
- \* Planning and support for life transitions.
- \* Support to live independently.
- \* Skills training to live independently.
- \* Help finding and keeping a job.
- \* Self employment.
- \* Help managing Social Security and other benefits.
- \* Services so caregivers can get a break (respite).
- \* Occupational Therapy (OT).
- \* Nursing services.
- \* Speech and language therapy.
- \* Clinic based therapy.
- \* Psychiatric services.

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ACCMHS will help you with your complaints and appeals. A customer services person will answer questions and help solve problems. Please call the customer services person if:

- \* You have been told you cannot get services.
- \* You are having trouble working with ACCMHS staff.
- \* You are not happy with services.

**Customer Services Coordinator:  
269-686-5124  
toll free 877-608-3568  
TTY/TDD #269-686-5313**

If a person thinks that they are being treated unfairly, contact the Recipient Rights Officer.

**Recipient Rights Officer:  
269-673-6617, ext. 2739  
toll free 800-795-6617, ext. 2739  
Direct Line 269-628-5715  
TTY/TDD #269-686-5313**

**Allegan County Resource Group  
(ACRG)**

ACRG offers state-approved training to all staff and providers. ACRG also offers training to meet MIOSHA, CARF, and Medicaid standards. ACRG programs are offered free to persons served, and to the public for a small fee. Phone: **(269) 673-8833**.